# AllLife Bank Personal Loan Campaign

# Context

AllLife Bank is a US bank that has a growing customer base. The majority of these customers are liability customers (depositors) with varying sizes of deposits. The number of customers who are also borrowers (asset customers) is quite small, and the bank is interested in expanding this base rapidly to bring in more loan business and in the process, earn more through the interest on loans. In particular, the management wants to explore ways of converting its liability customers to personal loan customers (while retaining them as depositors).

A campaign that the bank ran last year for liability customers showed a healthy conversion rate of over 9% success. This has encouraged the retail marketing department to devise campaigns with better target marketing to increase the success ratio.

You as a Data scientist at AllLife bank have to build a model that will help the marketing department to identify the potential customers who have a higher probability of purchasing the loan.

# Objective

- To predict whether a liability customer will buy personal loans.
- Which variables are most significant.
- Which segment of customers should be targeted more.

## **Data Dictionary**

- ID: Customer ID
- Age: Customer's age in completed years
- Experience: #years of professional experience
- Income: Annual income of the customer (in thousand dollars)
- ZIP Code: Home Address ZIP code.
- · Family: the Family size of the customer
- CCAvg: Average spending on credit cards per month (in thousand dollars)
- Education: Education Level. 1: Undergrad; 2: Graduate;3: Advanced/Professional
- Mortgage: Value of house mortgage if any. (in thousand dollars)
- Personal\_Loan: Did this customer accept the personal loan offered in the last campaign? (0: No, 1: Yes)
- Securities\_Account: Does the customer have securities account with the bank? (0: No, 1: Yes)
- CD\_Account: Does the customer have a certificate of deposit (CD) account with the bank? (0: No, 1: Yes)
- Online: Do customers use internet banking facilities? (0: No, 1: Yes)
- CreditCard: Does the customer use a credit card issued by any other Bank (excluding All life Bank)? (0: No, 1: Yes)

# Loading libraries

In [1]: # this will help in making the Python code more structured automatically (good coding practice)
%load\_ext nb\_black

#### import warnings

warnings.filterwarnings("ignore")
from statsmodels.tools.sm\_exceptions import ConvergenceWarning

warnings.simplefilter("ignore", ConvergenceWarning)

# Libraries to help with reading and manipulating data

import pandas as pd
import numpy as np

# Library to split data
from sklearn.model\_selection import train\_test\_split

# libaries to help with data visualization import matplotlib.pyplot as plt import seaborn as sns

# Removes the limit for the number of displayed columns
pd.set\_option("display.max\_columns", None)
# Sets the limit for the number of displayed rows
pd.set\_option("display.max\_rows", 200)

<pre># To build model for prediction from sklearn.linear_model import LogisticRegression from sklearn.tree import DecisionTreeClassifier from sklearn import tree</pre>
<pre># To tune different models from sklearn.model_selection import GridSearchCV</pre>
<pre># To get diferent metric scores from sklearn.metrics import (     fl_score,     accuracy_score,     recall_score,     precision_score,     confusion_matrix,     roc_auc_score,     plot_confusion_matrix,     precision_recall_curve,     roc_curve,     make_scorer, )</pre>
<pre># For pandas profiling from pandas_profiling import ProfileReport</pre>

# Import Dataset

In [2]:

Loan = pd.read\_csv("Loan\_Modelling.csv")

```
In [3]:
```

# copying data to another variable to avoid any changes to original data
data = Loan.copy()

## View the first and last 5 rows of the dataset.

IN [4]:	data.head()
---------	-------------

Out[4]:		ID	Age	Experience	Income	ZIPCode	Family	CCAvg	Education	Mortgage	Personal_Loan	Securities_Account	CD_Account	Online	Crec
	0	1	25	1	49	91107	4	1.6	1	0	0	1	0	0	
	1	2	45	19	34	90089	3	1.5	1	0	0	1	0	0	
	2	3	39	15	11	94720	1	1.0	1	0	0	0	0	0	
	3	4	35	9	100	94112	1	2.7	2	0	0	0	0	0	
	4	5	35	8	45	91330	4	1.0	2	0	0	0	0	0	
	4														•

In [5]:

```
data.tail()
```

)ut[5]:		ID	Age	Experience	Income	ZIPCode	Family	CCAvg	Education	Mortgage	Personal_Loan	Securities_Account	CD_Account	Online
	4995	4996	29	3	40	92697	1	1.9	3	0	0	0	0	1
	4996	4997	30	4	15	92037	4	0.4	1	85	0	0	0	1
	4997	4998	63	39	24	93023	2	0.3	3	0	0	0	0	0
	4998	4999	65	40	49	90034	3	0.5	2	0	0	0	0	1
	4999	5000	28	4	83	92612	3	0.8	1	0	0	0	0	1
	4													Þ

Understand the shape of the dataset.

```
In [6]: data.shape
```

• The dataset has 5000 rows and 14 columns

Check the data types of the columns for the dataset.

In [7]: data.info()

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 5000 entries, 0 to 4999
Data columns (total 14 columns):
# Column
                        Non-Null Count Dtype
- - -
                            . . . . . . . . . . . . . . .
                         5000 non-null int64
0
    TD
                      5000 non-null int64
5000 non-null int64
5000 non-null int64
1
    Age
    Experience
2
 3
     Income
                        5000 non-null int64
 4
    ZIPCode
5 Family
                        5000 non-null int64
                        5000 non-null float64
5000 non-null int64
    CCAvg
 6
    Education
 7
    Education5000 non-null int64Mortgage5000 non-null int64Personal_Loan5000 non-null int64
 8 Mortgage
 9
10 Securities_Account 5000 non-null int64
 11 CD_Account
                           5000 non-null
                                            int64
 12 Online
                           5000 non-null int64
13 CreditCard
                          5000 non-null int64
dtypes: float64(1), int64(13)
memory usage: 547.0 KB
```

• There are no null values in the data.

```
In [8]:
          ## Converting the data type of categorical features to 'category'
          cat_cols = [
              "Education",
              "Personal Loan",
              "Securities Account",
              "CD Account",
              "Online",
              "CreditCard",
          data[cat_cols] = data[cat_cols].astype("category")
          data.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 5000 entries, 0 to 4999
         Data columns (total 14 columns):
                          Non-Null Count Dtype
          # Column
         - - -
              ----
                                    -----
                                  5000 non-null int64
5000 non-null int64
5000 non-null int64
          0 ID
          1
              Age
              Experience
          2
                                 5000 non-null int64
5000 non-null int64
5000 non-null int64
             Income
          3
             ZIPCode
          4
          5
              Family
                                   5000 non-null float64
              Education5000 non-nullfloat64Education5000 non-nullcategoryMortgage5000 non-nullint64Personal_Loan5000 non-nullcategory
             CCAvg
          6
          7
             Education
          8
             Mortgage
          9
          10 Securities_Account 5000 non-null category
          11 CD_Account 5000 non-null category
          12 Online
                                     5000 non-null
                                                      category
          13 CreditCard
                                     5000 non-null
                                                       category
         dtypes: category(6), float64(1), int64(7)
```

```
memory usage: 342.7 KB
```

#### Summary of the dataset.

t[9]:		count	mean	std	min	25%	50%	75%	max
	ID	5000.0	2500.500000	0.500000 1443.520003		1250.75	2500.5	3750.25	5000.0
	Age	5000.0	45.338400	11.463166	23.0	35.00	45.0	55.00	67.0
	Experience	5000.0	20.104600	11.467954	-3.0	10.00	20.0	30.00	43.0
	Income 5000.0		73.774200	46.033729	8.0	39.00	64.0	98.00	224.0
	ZIPCode	5000.0	93169.257000	1759.455086	90005.0	91911.00	93437.0	94608.00	96651.0
	Family	5000.0	2.396400	1.147663	1.0	1.00	2.0	3.00	4.0
	CCAvg 5000.0		1.937938	1.747659	0.0	0.70	1.5	2.50	10.0
	Mortgage	5000.0	56.498800	101.713802	0.0	0.00	0.0	101.00	635.0

- ID : The ID attribute does not add any information to our analysis as all the values are unique. There is no association between a person's customer ID and loan, also it does not provide any general conclusion for future potential loan customers. We can neglect this information for our model prediction.
- Age : Average age of customers is 45 years, age of customers has a wide range from 23 to 67 years.
- Experience : A negative experience of -3 seems to be a data entry error. The average working experience of the customers is ~20 years, we have some highly experienced working professions in the data.
- Income : Average income of customers is 73k dollars. Income has a wide range from 8k dollars to 224k dollars, there's also a very huge difference in 75th percentile and maximum value which indicates there might be outliers present in the data.
- ZIPCode : ZIPCode seems to have many unique values, we will see if some insights can be extracted from it.
- Family : 75% of the customers have 3 or less than 3 dependents.
- CCAvg : Some customers have average spending of 0 dollars a month. There's a huge difference in the 75th percentile and maximum value of the average spendings indicating that there might be outliers present.
- Mortgage : Average mortgage value of house of customers is ~56k dollars. Many customers do not have any mortgages.

In [10]: data = data.drop(["ID"], axis=1)

## In [11]: data.describe(include=["category"]).T

:	count	unique	top	freq
Education	5000	3	1	2096
Personal_Loar	5000	2	0	4520
Securities_Account	t 5000	2	0	4478
CD_Account	t 5000	2	0	4698
Online	<b>5000</b>	2	1	2984
CreditCard	5000	2	0	3530

In [12]:

Out[11

```
for i in cat_cols:
     print("Unique values in", i, "are :")
     print(data[i].value_counts())
     print("*" * 50)
Unique values in Education are :
     2096
1
3
     1501
2
     1403
Name: Education, dtype: int64
Unique values in Personal_Loan are :
0
     4520
      480
1
Name: Personal Loan, dtype: int64
Unique values in Securities_Account are :
0
     4478
      522
1
Name: Securities_Account, dtype: int64
Unique values in CD_Account are :
0
     4698
      302
1
```

```
Name: CD_Account, dtype: int64
                             ******
*******
Unique values in Online are :
1
    2984
0
    2016
Name: Online, dtype: int64
                         *****
**********
Unique values in CreditCard are :
0
   3530
1
    1470
Name: CreditCard, dtype: int64
                              ******
**************
```

- Education: Most of the customers are Graduates.
- Personal\_Loan: Most of the customers didn't accept the loan in the previous campaign.
- Securities\_Account: Most of the customers do not have a Securities Account.
- CD\_Account: Most of the customers do not have a CD Account.
- · Online: Most customers do not use internet banking facilities.
- CreditCard: Most customers do not use credit cards from any other bank.

## EDA

## Univariate analysis

```
In [13]:
          def histogram_boxplot(data, feature, figsize=(12, 7), kde=False, bins=None):
              Boxplot and histogram combined
              data: dataframe
              feature: dataframe column
              figsize: size of figure (default (12,7))
              kde: whether to show the density curve (default False)
              bins: number of bins for histogram (default None)
              f2, (ax_box2, ax_hist2) = plt.subplots(
                  nrows=2, # Number of rows of the subplot grid= 2
                  sharex=True, # x-axis will be shared among all subplots
                  gridspec_kw={"height_ratios": (0.25, 0.75)},
                 figsize=figsize,
              ) # creating the 2 subplots
              sns.boxplot(
                  data=data, x=feature, ax=ax_box2, showmeans=True, color="violet"
                # boxplot will be created and a star will indicate the mean value of the column
              sns.histplot(
                 data=data, x=feature, kde=kde, ax=ax_hist2, bins=bins, palette="winter"
              ) if bins else sns.histplot(
                 data=data, x=feature, kde=kde, ax=ax hist2
                # For histogram
              )
              ax_hist2.axvline(
                 data[feature].mean(), color="green", linestyle="--"
                 # Add mean to the histogram
              )
              ax_hist2.axvline(
                 data[feature].median(), color="black", linestyle="-"
              )
                # Add median to the histogram
```

#### Observations on Age





- The distribution of Age is fairly symmetrical about the mean and the median.
- The mean and median age of customers is almost equal to ~45 years.

## Observations on Experience

• Treating the negative values of Experience: We assume that these negative signs here are data input errors, so we will replace them with positive signs

In [15]: data[data["Experience"] < 0]["Experience"].unique()</pre>

Out[15]: array([-1, -2, -3])

```
In [16]:
data["Experience"].replace(-1, 1, inplace=True)
data["Experience"].replace(-2, 2, inplace=True)
data["Experience"].replace(-3, 3, inplace=True)
```

## In [17]: data["Experience"].describe()

ut[17]:	count	5000.000	900	
	mean	20.1340	500	
	std	11.415	189	
	min	0.000	900	
	25%	10.0000	900	
	50%	20.000	900	
	75%	30.000	900	
	max	43.0000	900	
	Name:	Experience,	dtype:	float64

• Minimum value of experience in 0 now.







- The Experience variable seems to be fairly symmetrical about mean and median.
- The distribution of Experience looks like the distribution of Age, it would be interesting to see if there's a correlation between them.
- The mean and median experience of customers is equal to ~20 years.
- Some customers have experience of more than 40 years.

## Observations on Income



- The distribution of Income is skewed to right.
- Some customers have an Income above 200k dollars.
- 50% of the customers have income less than 64k dollars.

## Observations on CCAvg





- The distribution of CCAvg is skewed to the right and there are many outliers.
- 50% of the customers have CCAvg less than 1.5.
- We should check if the customers who spend more monthly are inclined toward taking a loan or not.

## Observations on Mortgage



- · Most customers have not mortgaged their house but there are many outliers.
- Some customers have a mortgage house value of more than 600k dollars.
- Such customers can be potential customers who require a personal loan.

## In [22]: # function to create labeled barplots

```
def labeled_barplot(data, feature, perc=False, n=None):
    Barplot with percentage at the top
    data: dataframe
    feature: dataframe column
    perc: whether to display percentages instead of count (default is False)
    n: displays the top n category levels (default is None, i.e., display all levels)
    total = len(data[feature]) # length of the column
    count = data[feature].nunique()
    if n is None:
       plt.figure(figsize=(count + 1, 5))
    else:
        plt.figure(figsize=(n + 1, 5))
    plt.xticks(rotation=90, fontsize=15)
    ax = sns.countplot(
        data=data,
        x=feature,
        palette="Paired",
        order=data[feature].value_counts().index[:n].sort_values(),
    )
    for p in ax.patches:
        if perc == True:
            label = "{:.1f}%".format(
                100 * p.get_height() / total
```

```
) # percentage of each class of the category
else:
    label = p.get_height() # count of each level of the category
x = p.get_x() + p.get_width() / 2 # width of the plot
y = p.get_height() # height of the plot
ax.annotate(
    label,
    (x, y),
    ha="center",
    va="center",
    size=12,
    xytext=(0, 5),
    textcoords="offset points",
) # annotate the percentage
plt.show() # show the plot
```

## **Observations on Family**



- Most of the customers are single/live alone (~30%).
- Second most are the ones with one dependent on them (25.9%).

## **Observations on Education**



```
In [25]: data["Education"].replace(1, "Undergraduate", inplace=True)
    data["Education"].replace(2, "Graduate", inplace=True)
    data["Education"].replace(3, "Professional", inplace=True)
```

```
In [26]: labeled_barplot(data, "Education", perc=True)
```





• Most of the customers are undergraduate (41.9%), followed by customers who have advanced/professional education (30%).



Observations on Securities\_Account

• 89% of the customers do not have a securities account.

## Observations on CD\_Account



• 94% of the customers do not have a certificate of deposit (CD\_Account) with the bank.



• Approximately 60% of the customers use internet banking facilities.

## Observation on CreditCard



• Approximately 70% of customers do not have a credit card issued by any other bank.

## Observation on ZIPCode

```
In [31]: # checking the number of uniques in the zip code
data["ZIPCode"].nunique()
Out[31]: 467
```

- There are 467 unique values in the zip code.
- In the US, The first digit of a PIN indicates the zone or a region, the second indicates the sub-zone, and the third, combined with the first two, indicates the sorting district within that zone. The final three digits are assigned to individual post offices within the sorting district
- Let's try to group them based on the first 2 digits to reduce the number of unique values in the ZIPCode column.

```
In [32]: data["ZIPCode"] = data["ZIPCode"].astype(str)
print(
    "Number of unique values if we take first two digits of ZIPCode: ",
    data["ZIPCode"].str[0:2].nunique(),
)
```

Number of unique values if we take first two digits of ZIPCode: 7

```
In [33]:
```

```
labeled_barplot(data, "ZIPCode", perc=True)
```



- All the customers are from region 9 and most from sub-region 4 followed by sub-region 2.
- This indicates that is located in region 9 and has customers from nearby areas.

## **Bivariate Analysis**

```
In [34]:
```

```
plt.figure(figsize=(15, 7))
sns.heatmap(data.corr(), annot=True, vmin=-1, vmax=1, fmt=".2f", cmap="Spectral")
plt.show()
```



- Age and Experience have a perfect correlation hence one of these variables can be dropped while model building as they will provide the same information to the model.
- Income and CCAvg have a moderate correlation which makes sense as the Income increases the spendings might also increase.
- Family has a negative correlation with Income, which is quite surprising as family size increases the income of the family decreases. But this correlation is not too strong to conclude.

```
In [35]: def stacked_barplot(data, predictor, target):
              Print the category counts and plot a stacked bar chart
              data: dataframe
              predictor: independent variable
              target: target variable
              0.01
              count = data[predictor].nunique()
              sorter = data[target].value_counts().index[-1]
              tab1 = pd.crosstab(data[predictor], data[target], margins=True).sort_values(
                  by=sorter, ascending=False
              )
              print(tab1)
              print("-" * 120)
              tab = pd.crosstab(data[predictor], data[target], normalize="index").sort_values(
                  by=sorter, ascending=False
              tab.plot(kind="bar", stacked=True, figsize=(count + 5, 5))
              plt.legend(
                  loc="lower left", frameon=False,
              plt.legend(loc="upper left", bbox_to_anchor=(1, 1))
              plt.show()
```

#### Personal Loan vs Education



• ~15% of the customers who have done advanced/professional studies are the ones that require a personal loan.

• Undergraduates have the least requirement of personal loans.

## Personal\_Loan vs Family

In [37]:	stacked_barpl	ot <mark>(</mark> dat	a, "F	amily"	, "Personal_Loan")
	Personal_Loan Family	0	1	All	
	All	4520	480	5000	
	4	1088	134	1222	
	3	877	133	1010	



- As the family size increases the requirement of a Personal Loan also increases.
- Customers who have a family size of more than 2 are more likely to take a Personal Loan.





• There's not much difference between the customers who do or do not have a Security Account and require a Personal Loan.

## Personal\_Loan vs CD\_Account

In [39]:	stacked_barpl	ot(dat	a, "C	D_Accou	<pre>int", "Personal_Loan")</pre>
	Personal_Loan CD Account	Θ	1	All	
	All	4520	480	5000	
	0	4358	340	4698	
	1	162	140	302	



- ~50% of the customers who have a certificate of deposit with the bank (CD\_Account) are the ones that have the requirement of a Personal Loan.
- This can be one of the significant predictors of Personal Loan as it provides good separation between two classes.

Personal\_Loan vs Online



• There's not much difference between the customers who do or do use internet banking facilities and require a Personal Loan.

## Personal\_Loan vs CreditCard

In [41]:	<pre>stacked_barplot(data, "CreditCard", "Personal_Loan")</pre>										
	Personal_Loan CreditCard	Θ	1	All							
	All	4520	480	5000							
	0	3193	337	3530							
	1	1327	143	1470							



• There's not much difference between the customers who do or do use a credit card from other banks and require a Personal Loan.

## Personal\_Loan vs ZIPCode



• All the sub-regions show fairly the same distribution/ requirement of a Personal Loan.

```
In [43]:
### function to plot distributions wrt target

def distribution_plot_wrt_target(data, predictor, target):
    fig, axs = plt.subplots(2, 2, figsize=(12, 10))
    target_uniq = data[target].unique()
    axs[0, 0].set_title("Distribution of target for target=" + str(target_uniq[0]))
    sns.histplot(
        data=data[data[target] == target_uniq[0]],
        x=predictor,
```

```
kde=True,
    ax=axs[0, 0],
color="teal",
    stat="density",
)
axs[0, 1].set_title("Distribution of target for target=" + str(target_uniq[1]))
sns.histplot(
    data=data[data[target] == target_uniq[1]],
    x=predictor,
    kde=True,
    ax=axs[0, 1],
    color="orange",
    stat="density",
)
axs[1, 0].set_title("Boxplot w.r.t target")
sns.boxplot(data=data, x=target, y=predictor, ax=axs[1, 0], palette="gist rainbow")
axs[1, 1].set_title("Boxplot (without outliers) w.r.t target")
sns.boxplot(
    data=data,
    x=target,
    y=predictor,
    ax=axs[1, 1],
    showfliers=False,
    palette="gist_rainbow",
)
plt.tight_layout()
plt.show()
```

## Personal Loan vs Age



## Personal Loan vs Experience

# In [45]: distribution\_plot\_wrt\_target(data, "Experience", "Personal\_Loan")



• There's no difference in the years of experience of customers who took Personal Loan and those who did not.



#### Personal Loan vs Income



- Those customers who have an income higher than 90k-100k dollars are the potential customers who will take the Personal Loan.
- Income seems to be a significant predictor as it provides a good separation between two classes.



Personal Loan vs CCAvg

• The customers with a CCAvg of greater than 5 can be the potential customers who opt for Personal Loan.

```
In [48]: cols = data[["Income", "CCAvg"]].columns.tolist()
plt.figure(figsize=(15, 12))
for i, variable in enumerate(cols):
    plt.subplot(3, 3, i + 1)
    sns.lineplot(data["Age"], data[variable], hue=data["Personal_Loan"], ci=0)
    plt.tight_layout()
    plt.title(variable)
    plt.legend(bbox_to_anchor=(1, 1))
plt.show()
```



- Customers who require Personal Loans are the ones whose income fluctuates largely with the increase in Age and This clearly shows how financial stability plays a big part in the requirement of a loan. Customers whose income fluctuates largely with the age i.e. have less income stability are more likely to take a personal loan.
- We can observe a similar pattern like income w.r.t CCAvg.

Let's find the percentage of outliers, in each column of the data, using IQR.

```
In [49]: Q1 = data.quantile(0.25) # To find the 25th percentile and 75th percentile.
Q3 = data.quantile(0.75)
IQR = Q3 - Q1 # Inter Quantile Range (75th perentile - 25th percentile)
lower = (
    Q1 - 1.5 * IQR
) # Finding lower and upper bounds for all values. All values outside these bounds are outliers
upper = Q3 + 1.5 * IQR
```

```
In [50]:
           (
               (data.select dtypes(include=["float64", "int64"]) < lower)</pre>
               (data.select_dtypes(include=["float64", "int64"]) > upper)
          ).sum() / len(data) * 100
Out[50]: Age
                        0.00
          Experience
                        0.00
          Income
                        1.92
          Family
                        0.00
          CCAvg
                        6.48
          Mortgage
                        5.82
          dtype: float64
```

After identifying outliers, we can decide whether to remove/treat them or not. It depends on one's approach, here we are not going to
treat them as there will be outliers in a real case scenario (in Income, Mortgage value, Average spending on the credit card, etc) and we
would want our model to learn the underlying pattern for such customers.

## **Data Preparation**

• We have 6 categorical independent variables but 4 of them are binary, so we'll have the same results with them even after creating

dummies

• So we will only make dummies for ZIPCode and Education.

```
In [51]: data["ZIPCode"] = data["ZIPCode"].astype("category")
```

1 0.094571 Name: Personal\_Loan, dtype: float64 Percentage of classes in test set: 0 0.900667 1 0.099333 Name: Personal Loan, dtype: float64

#### Building the model

#### Model evaluation criterion

#### Model can make wrong predictions as:

- 1. Predicting a customer will take the personal loan but in reality the customer will not take the personal loan Loss of resources
- 2. Predicting a customer will not take the personal loan but in reality the customer was going to take the personal loan Loss of opportunity

#### Which case is more important?

• Losing a potential customer by predicting that the customer will not be taking the personal loan but in reality the customer was going to take the personal loan.

#### How to reduce this loss i.e need to reduce False Negatives?

• Bank would want Recall to be maximized, greater the Recall higher the chances of minimizing false negatives. Hence, the focus should be on increasing Recall or minimizing the false negatives.

First, let's create functions to calculate different metrics and confusion matrix so that we don't have to use the same code repeatedly for each model.

- The model\_performance\_classification\_sklearn\_with\_threshold function will be used to check the model performance of models.
- The confusion\_matrix\_sklearn\_with\_threshold function will be used to plot confusion matrix.

In [54]: # defining a function to compute different metrics to check performance of a classification model built using ski

```
def model_performance_classification_sklearn_with_threshold(
        model, predictors, target, threshold=0.5
):
```

```
0.0.0
Function to compute different metrics, based on the threshold specified, to check classification model perfor
model: classifier
predictors: independent variables
target: dependent variable
threshold: threshold for classifying the observation as class 1
0.0.1
# predicting using the independent variables
pred_prob = model.predict_proba(predictors)[:, 1]
pred_thres = pred_prob > threshold
pred = np.round(pred_thres)
acc = accuracy_score(target, pred) # to compute Accuracy
recall = recall_score(target, pred) # to compute Recall
precision = precision_score(target, pred) # to compute Precision
f1 = f1_score(target, pred) # to compute F1-score
# creating a dataframe of metrics
df_perf = pd.DataFrame(
    {"Accuracy": acc, "Recall": recall, "Precision": precision, "F1": f1,},
    index=[0],
)
return df_perf
```

In [55]: # defining a function to plot the confusion matrix of a classification model built using sklearn def confusion matrix\_sklearn with threshold(model, predictors, target, threshold=0.5): To plot the confusion\_matrix, based on the threshold specified, with percentages model: classifier predictors: independent variables target: dependent variable threshold: threshold for classifying the observation as class 1 pred\_prob = model.predict\_proba(predictors)[:, 1] pred thres = pred prob > threshold y\_pred = np.round(pred\_thres) cm = confusion\_matrix(target, y\_pred) labels = np.asarray( [ ["{0:0.0f}".format(item) + "\n{0:.2%}".format(item / cm.flatten().sum())] for item in cm.flatten() 1 ).reshape(2, 2) plt.figure(figsize=(6, 4)) sns.heatmap(cm, annot=labels, fmt="")
plt.ylabel("True label") plt.xlabel("Predicted label")

#### Logistic Regression

```
In [56]: # There are different solvers available in Sklearn logistic regression
# The newton-cg solver is faster for high-dimensional data
lg = LogisticRegression(solver="newton-cg", random_state=1)
model = lg.fit(X_train, y_train)
```

#### Finding the coefficients

```
In [57]: log_odds = lg.coef_[0]
pd.options.display.float_format = "{:.5f}".format
pd.DataFrame(log_odds, X_train.columns, columns=["coef"]).T
Out[57]: Age Income Family CCAvg Mortgage Securities_Account CD_Account Online CreditCard ZIPCode_91 ZIPCode_92 ZIPCode_9
coef 0.00487 0.05467 0.63135 0.18623 0.00089 -0.78992 3.11938 -0.53050 -0.84321 -0.11836 0.23322 0.2138
```

4

#### Coemcient interpretation

- Coefficients of Age, Income, Family, CCAvg, CD\_Account, and Education, and some levels of ZIPCode are positive an increase in these
  will lead to an increase in chances of taking a personal loan.
- Coefficients of Securities\_Account, CreditCard, Online, and some levels of ZIPCode are negative an increase in these will lead to a
  decrease in chances of taking a personal loan.

#### Converting coefficients to odds

- The coefficients of the logistic regression model are in terms of log(odd), to find the odds we have to take the exponential of the coefficients.
- Therefore, odds = exp(b)
- The percentage change in odds is given as odds = (exp(b) 1) \* 100

In [58]:	<pre># convertin odds = np.e</pre>	ng coeff exp(lg.c	ficients coef_[0]	to odds )								
	<pre># finding t perc_change</pre>	<pre># finding the percentage change perc_change_odds = (np.exp(lg.coef_[0]) - 1) * 100</pre>										
	<pre># removing limit from number of columns to display pd.set_option("display.max_columns", None)</pre>											
	# adding th pd.DataFran	ne odds ne({" <mark>0</mark> dd	to a da s": odd	taframe s, " <mark>Chan</mark> g	ge_odd%"	: perc_c	hange_odds}, ind	lex=X_train.	columns)	.т		
Out[58]:		Age	Income	Family	CCAvg	Mortgage	Securities_Account	CD_Account	Online	CreditCard	ZIPCode_91	ZIPCode_9
	Odds	1.00489	1.05619	1.88015	1.20470	1.00089	0.45388	22.63246	0.58831	0.43033	0.88837	1.262

0.08916

## Coefficient interpretations

Change\_odd% 0.48861 5.61936 88.01472 20.47008

• Age : Holding all other features constant a 1 unit change in Age will increase the odds of a customer taking the personal loan by 1.004 times or a 0.48% increase in the odds.

-54.61184

2163.24551 -41.16912

-56.96729

-11.16277

26.2664

- Income : Holding all other features constant a 1 unit change in Income will increase the odds of taking a personal loan by 1.05 times or a 5.61% increase in the odds.
- Family : Holding all other features constant a 1 unit change in Family will increase the odds of taking a personal loan by 1.88 times or a 88.01% increase in the odds.
- CCAvg : Holding all other features constant a 1 unit change in CCAvg will increase the odds of a customer taking a personal loan by 1.20 times or a 20.47% increase in the odds.
- Securities\_Account : The odds of a customer who has a Securities\_Account with bank taking a personal loan is 0.45 times or 54.6% less than the customer who doesn't have a Securities\_Account.
- Online : The odds of a customer who prefers internet banking facilities taking a personal loan is 0.58 times or 41.16% less than the customer who doesn't use internet banking facilities.
- The odds of a customer from ZIPCode\_91 are 0.88 times or 11.16% less than the customer from ZIPCode\_90. Similarly, the odds of a customer from ZIPCode\_92 are 1.26 times or 26.26% more than the customer from ZIPCode\_90. Interpretation of other ZIPCodes can be done in the same way by keeping ZIPCode\_90 as the reference.
- Education and CD\_Account have greater coefficients, so small changes in their value will have a bigger change in chances of taking a personal loan.

Interpretation for other attributes can be made similarly.



0

label

True







#### ROC-AUC

• ROC-AUC on training set

In [61]:

```
lol!
logit_roc_auc_train = roc_auc_score(y_train, lg.predict_proba(X_train)[:, 1])
fpr, tpr, thresholds = roc_curve(y_train, lg.predict_proba(X_train)[:, 1])
plt.figure(figsize=(7, 5))
plt.plot(fpr, tpr, label="Logistic Regression (area = %0.2f)" % logit_roc_auc_train)
plt.plot([0, 1], [0, 1], "r--")
plt.xlim([0.0, 1.0])
plt.ylim([0.0, 1.05])
plt.xlabel("False Positive Rate")
plt.ylabel("True Positive Rate")
plt.title("Receiver operating characteristic")
plt.legend(loc="lower right")
plt.show()
```



- Logistic Regression model is giving a good performance on training set.
- ROC-AUC score of 0.96 on training is quite good.

#### Model Performance Improvement

• Let's see if the recall score can be improved further, by changing the model threshold using AUC-ROC Curve.

## Optimal threshold using AUC-ROC curve

```
# The optimal cut off would be where tpr is high and fpr is low
fpr, tpr, thresholds = roc_curve(y_train, lg.predict_proba(X_train)[:, 1])
optimal_idx = np.argmax(tpr - fpr)
optimal_threshold_auc_roc = thresholds[optimal_idx]
print(optimal_threshold_auc_roc)
```

0.11898835370314324

Checking model performance on the training set



- Recall has increased significantly as compared to the previous model.
- As we will decrease the threshold value, Recall will keep on increasing and the Precision will decrease, but this not right because it will lead to loss of resources, we need to choose an optimal balance between recall and precision.

Let's use Precision-Recall curve and see if we can find a better threshold



• At threshold around 0.27 we get a higher recall and a good precision.

```
In [68]: # setting the threshold
    optimal_threshold_curve = 0.27
```

In [69]: optimal\_threshold\_curve = 0.3294

#### Checking model performance on training set



	- 500 0 1 Predicted label
In [71]:	<pre>log_reg_model_train_perf_threshold_curve = model_performance_classification_sklearn_with_threshold(     lg, X_train, y_train, threshold=optimal_threshold_curve ) print("Training performance:") log_reg_model_train_perf_threshold_curve</pre>
	Training performance:
Out[71]:	Accuracy Recall Precision F1
	<b>0</b> 0.95600 0.76737 0.76737 0.76737
In [72]:	log reg model train perf threshold curve = model performance classification sklearn with threshold(

# Out[72]: Accuracy Recall Precision F1 0 0.95600 0.76737 0.76737 0.76737

In [73]: len(X.columns)

Out[73]: 17

- Model is performing well on training set.
- Model has given a balanced performance, if the bank wishes to maintain a balance between recall and precision this model can be used.

## Sequential Feature Selector

```
In [74]: # Sequential feature selector is present in mlxtend library
# !pip install mlxtend to install mlxtent library
from mlxtend.feature_selection import SequentialFeatureSelector as SFS
# to plot the performance with addition of each feature
from mlxtend.plotting import plot_sequential_feature_selection as plot_sfs
In [75]: ## Defining X and Y variables
X = data.drop(["Personal_Loan", "Experience"], axis=1)
Y = data[["Personal_Loan"]]
X = pd.get_dummies(X, columns=["ZIPCode", "Education"], drop_first=True)
# Splitting data in train and test sets
X_train2, X_test2, y_train2, y_test2 = train_test_split(
X, Y, test_size=0.30, random_state=1
)
```

```
In [77]:
          # we will first build model with all varaible
          sfs = SFS(
              model.
              k features=17,
              forward=True,
              floating=False,
              scoring="recall",
              verbose=2.
              cv=5,
              n_jobs=-1,
          )
          sfs = sfs.fit(X train2, y train2)
         [Parallel(n_jobs=-1)]: Using backend LokyBackend with 10 concurrent workers.
         [Parallel(n_jobs=-1)]: Done 7 out of 17 | elapsed: 1.1s remaining: 1.5s
[Parallel(n_jobs=-1)]: Done 17 out of 17 | elapsed: 1.1s finished
         [2024-06-21 17:28:01] Features: 1/17 -- score: 0.32623247399366806[Parallel(n jobs=-1)]: Using backend LokyBacken
         d with 10 concurrent workers.
                                       6 out of 16 | elapsed:
         [Parallel(n_jobs=-1)]: Done
                                                                    0.2s remaining:
                                                                                       0.3s
         [Parallel(n_jobs=-1)]: Done 16 out of 16 | elapsed:
                                                                    0.3s finished
         [2024-06-21 17:28:02] Features: 2/17 -- score: 0.4379466304839439[Parallel(n jobs=-1)]: Using backend LokyBackend
         with 10 concurrent workers.
         [Parallel(n jobs=-1)]: Done 4 out of 15 | elapsed:
                                                                    0.2s remaining:
                                                                                       0.55
         [Parallel(n_jobs=-1)]: Done 12 out of 15 | elapsed:
                                                                    0.4s remaining:
                                                                                       0.15
         [Parallel(n_jobs=-1)]: Done 15 out of 15 | elapsed:
                                                                   0.4s finished
         [2024-06-21 17:28:02] Features: 3/17 -- score: 0.48946178199909546[Parallel(n jobs=-1)]: Using backend LokyBacken
         d with 10 concurrent workers.
         [Parallel(n jobs=-1)]: Done
                                       3 out of 14 | elapsed:
                                                                    0.2s remaining:
                                                                                       0.8s
         [Parallel(n_jobs=-1)]: Done 11 out of 14 | elapsed:
                                                                    0.4s remaining:
                                                                                       0.1s
         [Parallel(n jobs=-1)]: Done 14 out of 14 | elapsed: 0.4s finished
         [2024-06-21 17:28:03] Features: 4/17 -- score: 0.6344188150158299[Parallel(n jobs=-1)]: Using backend LokyBackend
         with 10 concurrent workers.
         [Parallel(n jobs=-1)]: Done 8 out of 13 | elapsed:
                                                                                       0.1s
                                                                    0.2s remaining:
         [Parallel(n_jobs=-1)]: Done 13 out of 13 | elapsed:
                                                                    0.4s finished
         [2024-06-21 17:28:03] Features: 5/17 -- score: 0.6374038896426957[Parallel(n_jobs=-1)]: Using backend LokyBackend
         with 10 concurrent workers.
         [Parallel(n_jobs=-1)]: Done 7 out of 12 | elapsed:
[Parallel(n_jobs=-1)]: Done 12 out of 12 | elapsed:
                                                                    0.2s remaining:
                                                                                       0.25
                                                                    0.4s finished
         [2024-06-21 17:28:03] Features: 6/17 -- score: 0.6374038896426957[Parallel(n jobs=-1)]: Using backend LokyBackend
         with 10 concurrent workers.
                                       4 out of 11 | elapsed:
         [Parallel(n jobs=-1)]: Done
                                                                    0.2s remaining:
                                                                                       0.4s
         [Parallel(n_jobs=-1)]: Done 11 out of 11 | elapsed:
                                                                    0.4s finished
         [2024-06-21 17:28:04] Features: 7/17 -- score: 0.6494798733604703[Parallel(n_jobs=-1)]: Using backend LokyBackend
         with 10 concurrent workers.
         [Parallel(n_jobs=-1)]: Done 3 out of 10 | elapsed:
                                                                    0.2s remaining:
                                                                                       0.5s
         [Parallel(n_jobs=-1)]: Done 10 out of 10 | elapsed:
                                                                    0.3s finished
         [2024-06-21 17:28:04] Features: 8/17 -- score: 0.6585707824513795[Parallel(n jobs=-1)]: Using backend LokyBackend
         with 10 concurrent workers.
         [Parallel(n_jobs=-1)]: Done 5 out of 9 | elapsed:
                                                                    0.3s remaining:
                                                                                       0.2s
         [Parallel(n_jobs=-1)]: Done 9 out of 9 | elapsed:
                                                                   0.3s finished
         [2024-06-21 17:28:04] Features: 9/17 -- score: 0.6585707824513795[Parallel(n_jobs=-1)]: Using backend LokyBackend
         with 10 concurrent workers.
         [Parallel(n_jobs=-1)]: Done 4 out of 8 | elapsed:
[Parallel(n_jobs=-1)]: Done 8 out of 8 | elapsed:
                                                                    0.2s remaining:
                                                                                       0.2s
                                                                    0.3s finished
         [2024-06-21 17:28:05] Features: 10/17 -- score: 0.6645861601085482[Parallel(n jobs=-1)]: Using backend LokyBacken
         d with 10 concurrent workers.
                                       4 out of
                                                   7 | elapsed:
         [Parallel(n_jobs=-1)]: Done
                                                                    0.2s remaining:
                                                                                       0.2s
         [Parallel(n_jobs=-1)]: Done 7 out of 7 | elapsed:
                                                                    0.3s finished
         [2024-06-21 17:28:05] Features: 11/17 -- score: 0.6645861601085482[Parallel(n jobs=-1)]: Using backend LokyBacken
         d with 10 concurrent workers.
         [Parallel(n jobs=-1)]: Done 3 out of 6 | elapsed:
                                                                    0.3s remaining:
                                                                                       0.35
         [Parallel(n_jobs=-1)]: Done 6 out of 6 | elapsed:
                                                                    0.3s finished
         [2024-06-21 17:28:05] Features: 12/17 -- score: 0.661555857078245[Parallel(n_jobs=-1)]: Using backend LokyBackend
         with 10 concurrent workers.
         [Parallel(n_jobs=-1)]: Done 5 out of 5 | elapsed:
                                                                    0.3s finished
         [2024-06-21 17:28:05] Features: 13/17 -- score: 0.661555857078245[Parallel(n_jobs=-1)]: Using backend LokyBackend
         with 10 concurrent workers.
```

```
[Parallel(n_jobs=-1)]: Done 4 out of 4 | elapsed:
                                                        0.3s finished
[2024-06-21 17:28:06] Features: 14/17 -- score: 0.661555857078245[Parallel(n jobs=-1)]: Using backend LokyBackend
with 10 concurrent workers.
[Parallel(n_jobs=-1)]: Done
                            3 out of 3 | elapsed:
                                                        0.2s finished
[2024-06-21 17:28:06] Features: 15/17 -- score: 0.6585255540479421[Parallel(n jobs=-1)]: Using backend LokyBacken
d with 10 concurrent workers.
[Parallel(n_jobs=-1)]: Done 2 out of 2 | elapsed:
                                                        0.2s finished
[2024-06-21 17:28:06] Features: 16/17 -- score: 0.6554952510176391[Parallel(n jobs=-1)]: Using backend LokyBacken
d with 10 concurrent workers.
[Parallel(n_jobs=-1)]: Done
                            1 out of 1 | elapsed:
                                                        0.3s finished
[2024-06-21 17:28:06] Features: 17/17 -- score: 0.6373134328358209
```

```
In [78]: fig1 = plot_sfs(sfs.get_metric_dict(), kind="std_dev", figsize=(12, 5))
    plt.ylim([0.4, 1])
    plt.title("Sequential Forward Selection (w. StdDev)")
    plt.xticks(rotation=90)
    plt.show()
```



- We can see that performance increases till the 6th feature and then became constant, and the performance increased again after the addition 11th feature. One of the reasons for such an increase can be the interaction of variables.
- The decision to choose the k\_features now depends on the recall score vs the complexity of the model with 6 features we are getting a 0.63 recall score and with 11 features we will get a 0.66 recall score.
- The increase in recall score is not much significant as we are getting the same values with a less complex model.
- So we'll use 6 features only to build our mode but it depends on the business context and use case of the model.

```
In [79]: sfs1 = SFS(
```

```
model,
    k features=6.
     forward=True,
     floating=False,
    scoring="recall",
    verbose=2,
     cv=5,
    n jobs=-1,
)
sfs1 = sfs1.fit(X_train, y_train)
fig1 = plot_sfs(sfs1.get_metric_dict(), kind="std_dev", figsize=(10, 5))
plt.ylim([0.4, 1])
plt.title("Sequential Forward Selection (w. StdDev)")
plt.grid()
plt.show()
[Parallel(n_jobs=-1)]: Using backend LokyBackend with 10 concurrent workers.
```

[Parallel(n\_jobs=-1)]: Done 7 out of 17 | elapsed: 0.1s remaining: 0.1s [Parallel(n\_jobs=-1)]: Done 17 out of 17 | elapsed: 0.1s finished

```
[2024-06-21 17:28:07] Features: 1/6 -- score: 0.32623247399366806[Parallel(n_jobs=-1)]: Using backend LokyBackend
```

with 10 concurrent workers. [Parallel(n\_jobs=-1)]: Done 6 out of 16 | elapsed: 0.2s remaining: 0.3s [Parallel(n jobs=-1)]: Done 16 out of 16 | elapsed: 0.4s finished [2024-06-21 17:28:07] Features: 2/6 -- score: 0.4379466304839439[Parallel(n\_jobs=-1)]: Using backend LokyBackend with 10 concurrent workers. 4 out of 15 | elapsed: [Parallel(n jobs=-1)]: Done 0.6s 0.2s remaining: [Parallel(n jobs=-1)]: Done 12 out of 15 | elapsed: 0.4s remaining: 0.1s [Parallel(n\_jobs=-1)]: Done 15 out of 15 | elapsed: 0.4s finished [2024-06-21 17:28:07] Features: 3/6 -- score: 0.48946178199909546[Parallel(n\_jobs=-1)]: Using backend LokyBackend with 10 concurrent workers. [Parallel(n\_jobs=-1)]: Done 3 out of 14 | elapsed: 0.2s remaining: 0.8s [Parallel(n\_jobs=-1)]: Done 11 out of 14 | elapsed: 0.4s remaining: 0.15 [Parallel(n\_jobs=-1)]: Done 14 out of 14 | elapsed: 0.4s finished [2024-06-21 17:28:08] Features: 4/6 -- score: 0.6344188150158299[Parallel(n jobs=-1)]: Using backend LokyBackend with 10 concurrent workers. [Parallel(n\_jobs=-1)]: Done 8 out of 13 | elapsed: 0.2s remaining: 0.1s [Parallel(n\_jobs=-1)]: Done 13 out of 13 | elapsed: 0.4s finished [2024-06-21 17:28:08] Features: 5/6 -- score: 0.6374038896426957[Parallel(n\_jobs=-1)]: Using backend LokyBackend with 10 concurrent workers. 7 out of 12 | elapsed: 0.2s [Parallel(n\_jobs=-1)]: Done 0.2s remaining: [Parallel(n jobs=-1)]: Done 12 out of 12 | elapsed: 0.4s finished

[2024-06-21 17:28:08] Features: 6/6 -- score: 0.6374038896426957



#### Finding which features are important

```
In [80]: feat_cols = list(sfs1.k_feature_idx_)
    print(feat_cols)
```

[1, 2, 7, 8, 15, 16]

#### Let's look at best 6 variables

```
In [81]: X_train2.columns[feat_cols]
```

In [82]:

X train final = X train2[X train2.columns[feat cols]]

# Creating new x\_test with the same variables that we selected for x\_train
X\_test\_final = X\_test2[X\_train\_final.columns]



Out[83]: LogisticRegression(random\_state=1, solver='newton-cg')

#### Checking the performance on training set

```
In [84]:
           # creating confusion matrix
           confusion_matrix_sklearn_with_threshold(logreg, X_train_final, y_train2)
                                                            3000
                                                            2500
                      3123
89.23%
                                          46
1.31%
            0
                                                           - 2000
           True label
                                                           - 1500
                                                            1000
                       119
3.40%
                                          212
6.06%
             -
                                                            500
                        ò
                                            1
                             Predicted label
In [85]:
           log_reg_model_train_perf_SFS = model_performance_classification_sklearn_with_threshold(
                logreg, X_train_final, y_train2
           )
           print("Training performance:")
           log_reg_model_train_perf_SFS
          Training performance:
                                             F1
Out[85]:
             Accuracy Recall Precision
           0
               0.95286 0.64048
                              0.82171 0.71986
```

## Let's check the performance on the test set

#### Using model with default threshold



	) print("Test performance:") log_reg_model_test_perf
Out[87]:	Test performance: Accuracy Recall Precision F1
	<b>0</b> 0.95733 0.63087 0.91262 0.74603
	ROC curve on test set
In [88]:	<pre>logit_roc_auc_test = roc_auc_score(y_test, lg.predict_proba(X_test)[:, 1]) fpr, tpr, thresholds = roc_curve(y_test, lg.predict_proba(X_test)[:, 1]) plt.figure(figsize=(7, 5)) plt.plot(fpr, tpr, label="Logistic Regression (area = %0.2f)" % logit_roc_auc_test) plt.plot([0, 1], [0, 1], "r") plt.xlim([0.0, 1.05]) plt.ylabel("False Positive Rate") plt.ylabel("True Positive Rate") plt.title("Receiver operating characteristic") plt.legend(loc="lower right") plt.show()</pre>



Using model with threshold=0.11





	<pre>lg, X_test, y_test, threshold=optimal_threshold_auc_roc ) print("Test performance:")</pre>									
	Te	est perfo	rmance:	st_peri_t	nresnoto					
90]:		Accuracy	Recall	Precision	F1					
	0	0.91133	0.85906	0.53333	0.65810					

#### Using model with threshold = 0.27



**0** 0.95067 0.70470 0.77778 0.73944

#### Using SFS



```
logreg, X_test_final, y_test2
)
print("Test performance:")
log_reg_model_test_perf_SFS
```

Test performance:

```
        Out[94]:
        Accuracy
        Recall
        Precision
        F1

        0
        0.95267
        0.59732
        0.89000
        0.71486
```

## Model performance summary

```
In [95]:
           # training performance comparison
           models train comp df = pd.concat(
               [
                    log_reg_model_train_perf.T,
                    log reg model train perf threshold auc roc.T,
                   log_reg_model_train_perf_threshold_curve.T,
log_reg_model_train_perf_SFS.T,
               ],
               axis=1,
           )
           models_train_comp_df.columns = [
               "Logistic Regression sklearn"
               "Logistic Regression-0.11 Threshold",
               "Logistic Regression-0.27 Threshold",
               "Logistic Regression - SFS",
           ]
           print("Training performance comparison:")
           models train comp df
```

Training performance comparison:

ıt[95]:		Logistic Regression sklearn	Logistic Regression-0.11 Threshold	Logistic Regression-0.27 Threshold	Logistic Regression - SFS
	Accuracy	0.95657	0.91429	0.95600	0.95286
	Recall	0.64350	0.89426	0.76737	0.64048
	Precision	0.86235	0.52763	0.76737	0.82171
	F1	0.73702	0.66368	0.76737	0.71986

```
In [96]:
```

Out[96]:

```
# testing performance comparison
models_test_comp_df = pd.concat(
    [
         log reg model test perf.T,
         log_reg_model_test_perf_threshold_auc_roc.T,
log_reg_model_test_perf_threshold_curve.T,
         log_reg_model_test_perf_SFS.T,
    ],
    axis=1,
)
models test comp df.columns = [
     "Logistic Regression sklearn",
     "Logistic Regression-0.11 Threshold",
     "Logistic Regression-0.27 Threshold",
    "Logistic Regression - SFS",
]
print("Test set performance comparison:")
models test comp df
```

Test set performance comparison:

Logistic Regression sklearn Logistic Regression-0.11 Threshold Logistic Regression-0.27 Threshold Logistic Regression - SFS

Accuracy	0.95733	0.91133	0.95067	0.95267
Recall	0.63087	0.85906	0.70470	0.59732
Precision	0.91262	0.53333	0.77778	0.89000
F1	0.74603	0.65810	0.73944	0.71486

## Conclusion

- We have been able to build a predictive model that can be used by the bank to find the potential customers who will be willing to take a personal loan with recall of 0.89 on the training set and formulate marketing policies accordingly.
- The logistic regression models are giving a generalized performance on training and test set.
- Using the model with default threshold the model will give a low recall but good precision score This model will help the bank save resources but lose on potential customers.
- Using the model with 0.11 threshold the model will give a high recall but low precision score This model will help the bank identify potential customers effectively but the cost of resources will be high.
- Using the model with 0.27 threshold the model will give a balance recall and precision score This model will help the bank to maintain a balance in identifying potential customer and the cost of resources.
- The model obtained after SFS gives a similar performance as initial model but with less number of variables.
- Coefficients of Age, Income, Family, CCAvg, CD\_Account, and Education, and some levels of ZIPCode are positive an increase in these
  will lead to an increase in chances of taking a personal loan.
- Coefficients of Securities\_Account, CreditCard, Online, and some levels of ZIPCode are negative an increase in these will lead to a
  decrease in chances of taking a personal loan.

## **Decision Tree**

First, let's create functions to calculate different metrics and confusion matrix so that we don't have to use the same code repeatedly for each model.

- The model\_performance\_classification\_sklearn function will be used to check the model performance of models.
- The confusion\_matrix\_sklearnfunction will be used to plot confusion matrix.

```
In [97]:
           # defining a function to compute different metrics to check performance of a classification model built using sk
           def model_performance_classification_sklearn(model, predictors, target):
               Function to compute different metrics to check classification model performance
               model: classifier
               predictors: independent variables
               target: dependent variable
               # predicting using the independent variables
               pred = model.predict(predictors)
               acc = accuracy score(target, pred) # to compute Accuracy
recall = recall_score(target, pred) # to compute Recall
               precision = precision_score(target, pred) # to compute Precision
               f1 = f1_score(target, pred) # to compute F1-score
               # creating a dataframe of metrics
               df_perf = pd.DataFrame(
                    {"Accuracy": acc, "Recall": recall, "Precision": precision, "F1": f1,},
                   index=[0],
               )
               return df_perf
```

```
In [98]: def confusion_matrix_sklearn(model, predictors, target):
    """
    To plot the confusion_matrix with percentages
    model: classifier
    predictors: independent variables
    target: dependent variable
    """
    y_pred = model.predict(predictors)
    cm = confusion_matrix(target, y_pred)
    labels = np.asarray(
        [
        ["{0:0.0f}".format(item) + "\n{0:.2%}".format(item / cm.flatten().sum())]
        for item in cm.flatten()
```

```
).reshape(2, 2)
plt.figure(figsize=(6, 4))
sns.heatmap(cm, annot=labels, fmt="")
plt.ylabel("True label")
plt.xlabel("Predicted label")
```

**Build Decision Tree Model** 

```
In [99]: model = DecisionTreeClassifier(criterion="gini", random_state=1)
model.fit(X_train, y_train)
```

Out[99]: DecisionTreeClassifier(random\_state=1)

#### Checking model performance on training set



- 0 errors on the training set, each sample has been classified correctly.
- Model has performed very well on training set.
- As we know a decision tree will continue to grow and classify each data point correctly if no restrictions are applied as the trees will learn all the patterns in the training set.

## Visualizing the Decision Tree

```
In [102...
feature_names = list(X_train.columns)
print(feature names)
```

```
['Age', 'Income', 'Family', 'CCAvg', 'Mortgage', 'Securities_Account', 'CD_Account', 'Online', 'CreditCard', 'ZIP
Code_91', 'ZIPCode_92', 'ZIPCode_93', 'ZIPCode_94', 'ZIPCode_95', 'ZIPCode_96', 'Education_Graduate', 'Education_
Professional']
```

```
filled=True,
fontsize=9,
node_ids=False,
class_names=None,
)
# below code will add arrows to the decision tree split if they are missing
for o in out:
    arrow = o.arrow_patch
    if arrow is not None:
        arrow.set_edgecolor("black")
        arrow.set_linewidth(1)
plt.show()
```



#### In [104...

#### # Text report showing the rules of a decision tree -

print(tree.export\_text(model, feature\_names=feature\_names, show\_weights=True))

|--- Income <= 116.50 |--- CCAvg <= 2.95 |--- Income <= 106.50 |--- weights: [2553.00, 0.00] class: 0 |--- Income > 106.50 |--- Family <= 3.50 |--- ZIPCode\_93 <= 0.50 |--- Age <= 28.50 | |--- Education\_Graduate <= 0.50</pre> | |--- weights: [5.00, 0.00] class: 0 |--- Education\_Graduate > 0.50 | |--- weights: [0.00, 1.00] class: 1 |--- Age > 28.50 |--- CCAvg <= 2.20 | |--- weights: [48.00, 0.00] class: 0 |--- CCAvg > 2.20 | |--- Education\_Professional <= 0.50</pre> | |--- weights: [7.00, 0.00] class: 0 --- Education\_Professional > 0.50 | |--- weights: [0.00, 1.00] class: 1 --- ZIPCode\_93 > 0.50 |--- Age <= 37.50 |--- weights: [2.00, 0.00] class: 0 |--- Age > 37.50 |--- Income <= 112.00 | |--- weights: [0.00, 1.00] class: 1 |--- Income > 112.00 | |--- weights: [1.00, 0.00] class: 0 |--- Family > 3.50 |--- Age <= 32.50 |--- CCAvg <= 2.40 | |--- weights: [12.00, 0.00] class: 0 |--- CCAvg > 2.40 | |--- weights: [0.00, 1.00] class: 1 |--- Age > 32.50 |--- Age <= 60.00 | |--- weights: [0.00, 6.00] class: 1 |--- Age > 60.00 |--- weights: [4.00, 0.00] class: 0 --- CCAvg > 2.95 |--- Income <= 92.50 |--- CD\_Account <= 0.50 |--- Age <= 26.50 |--- weights: [0.00, 1.00] class: 1 |--- Age > 26.50 |--- CCAvg <= 3.55 |--- CCAvg <= 3.35 |--- Age <= 37.50 |--- Age <= 33.50 | |--- weights: [3.00, 0.00] class: 0 |--- Age > 33.50 | |--- weights: [0.00, 1.00] class: 1 |--- Age > 37.50 |--- Income <= 82.50 | |--- weights: [23.00, 0.00] class: 0 |--- Income > 82.50 |--- Income <= 83.50 | |--- weights: [0.00, 1.00] class: 1 |--- Income > 83.50 | | | | |--- weights: [5.00, 0.00] class: 0 |--- CCAvg > 3.35 |--- Family <= 3.00 |--- weights: [0.00, 5.00] class: 1 |--- Family > 3.00 | |--- weights: [9.00, 0.00] class: 0 |--- CCAvg > 3.55 |--- Income <= 81.50 |--- weights: [43.00, 0.00] class: 0 |--- Income > 81.50 |--- Education\_Graduate <= 0.50</pre> |--- Mortgage <= 93.50 | |--- weights: [26.00, 0.00] class: 0 |--- Mortgage > 93.50

|--- Mortgage <= 104.50 | |--- weights: [0.00, 1.00] class: 1 |--- Mortgage > 104.50 | |--- weights: [6.00, 0.00] class: 0 - Education Graduate > 0.50 |--- ZIPCode 91 <= 0.50 |--- Family <= 3.50 | |--- weights: [0.00, 1.00] class: 1 |--- Family > 3.50 | |--- weights: [1.00, 0.00] class: 0 |--- ZIPCode\_91 > 0.50 | |--- weights: [1.00, 0.00] class: 0 - CD Account > 0.50 1 -|--- weights: [0.00, 5.00] class: 1 Income > 92.50 |--- Family <= 2.50 |--- Education Graduate <= 0.50</pre> |--- Education Professional <= 0.50</pre> |--- CD Account <= 0.50 |--- Age <= 56.50 |--- weights: [27.00, 0.00] class: 0 |--- Age > 56.50 |--- Online <= 0.50 | |--- weights: [0.00, 1.00] class: 1 |--- Online > 0.50 | |--- weights: [2.00, 0.00] class: 0 |--- CD Account > 0.50 |--- Securities\_Account <= 0.50</pre> | |--- weights: [1.00, 0.00] class: 0 |--- Securities\_Account > 0.50 | |--- weights: [0.00, 2.00] class: 1 |--- Education Professional > 0.50 |--- ZIPCode\_94 <= 0.50 |--- Income <= 107.00 | |--- weights: [7.00, 0.00] class: 0 |--- Income > 107.00 | |--- weights: [0.00, 2.00] class: 1 |--- ZIPCode\_94 > 0.50 | |--- weights: [0.00, 5.00] class: 1 - Education Graduate > 0.50 I -|--- weights: [0.00, 4.00] class: 1 --- Family > 2.50 |--- Age <= 57.50 |--- CCAvg <= 4.85 |--- weights: [0.00, 17.00] class: 1 --- CCAvg > 4.85|--- CCAvg <= 4.95 | |--- weights: [1.00, 0.00] class: 0 |--- CCAvg > 4.95 | | |--- weights: [0.00, 3.00] class: 1 Age > 57.50 |--- ZIPCode 93 <= 0.50 |--- ZIPCode 94 <= 0.50 | |--- weights: [5.00, 0.00] class: 0 |--- ZIPCode 94 > 0.50 | |--- Age <= 59.50 | |--- weights: [0.00, 1.00] class: 1 |--- Age > 59.50 | |--- weights: [2.00, 0.00] class: 0 |--- ZIPCode 93 > 0.50 |--- weights: [0.00, 2.00] class: 1 --- Income > 116.50 |--- Family <= 2.50 |--- Education Professional <= 0.50 | --- Education Graduate <= 0.50</pre> | |--- weights: [375.00, 0.00] class: 0 |--- Education\_Graduate > 0.50 | |--- weights: [0.00, 53.00] class: 1 |--- Education\_Professional > 0.50 |--- weights: [0.00, 62.00] class: 1 - Family > 2.50 | -|--- weights: [0.00, 154.00] class: 1

In [105...

# importance of features in the tree building ( The importance of a feature is computed as the # (normalized) total reduction of the criterion brought by that feature. It is also known as the Gini importance Tmn

	Tillb
Income	0.30810
Family	0.25926
Education_Graduate	0.16619
Education_Professional	0.14713
CCAvg	0.04880
Age	0.03315
CD_Account	0.01727
ZIPCode_94	0.00718
ZIPCode_93	0.00468
Mortgage	0.00324
Online	0.00222
Securities_Account	0.00222
ZIPCode_91	0.00056
ZIPCode_92	0.00000
ZIPCode_95	0.00000
ZIPCode_96	0.00000
CreditCard	0.00000

```
In [106...
```

)

```
importances = model.feature_importances_
indices = np.argsort(importances)
```

```
plt.figure(figsize=(8, 8))
plt.title("Feature Importances")
plt.barh(range(len(indices)), importances[indices], color="violet", align="center")
plt.yticks(range(len(indices)), [feature_names[i] for i in indices])
plt.xlabel("Relative Importance")
plt.show()
```



- Income is the most important feature followed by family and education.
- The tree above is very complex and difficult to interpret.
- Let's prune the tree to see if we can reduce the complexity.

#### Model Improvement

#### • Pre-Pruning

```
# Grid of parameters to choose from
parameters = {
    "max_depth": np.arange(6, 15),
    "min_samples_leaf": [1, 2, 5, 7, 10],
    "max_leaf_nodes": [2, 3, 5, 10],
}
# Type of scoring used to compare parameter combinations
acc_scorer = make_scorer(recall_score)
# Run the grid search
grid_obj = GridSearchCV(estimator, parameters, scoring=acc_scorer, cv=5)
grid_obj = grid_obj.fit(X_train, y_train)
# Set the clf to the best combination of parameters
estimator = grid_obj.best_estimator_
# Fit the best algorithm to the data.
estimator.fit(X_train, y_train)
```

#### Checking performance on training set



#### Visualizing the Decision Tree

```
In [110...
          plt.figure(figsize=(10, 10))
          out = tree.plot_tree(
              estimator,
              feature names=feature names,
              filled=True,
              fontsize=9.
              node_ids=False,
              class names=None,
          # below code will add arrows to the decision tree split if they are missing
          for o in out:
              arrow = o.arrow_patch
              if arrow is not None:
                  arrow.set_edgecolor("black")
                  arrow.set linewidth(1)
          plt.show()
```



#### # Text report showing the rules of a decision tree print(tree.export text(estimator, feature names=feature names, show weights=True)) |--- Income <= 116.50 |--- CCAvg <= 2.95 |--- Income <= 106.50 | |--- weights: [2553.00, 0.00] class: 0 |--- Income > 106.50 | |--- weights: [79.00, 10.00] class: 0 |--- CCAvg > 2.95 |--- Income <= 92.50 |--- weights: [117.00, 15.00] class: 0 |--- Income > 92.50 |--- Family <= 2.50 | |--- weights: [37.00, 14.00] class: 0 |--- Family > 2.50 |--- Age <= 57.50



#### Observations

In [111...

- We can see that the tree has become simpler and more readable.
- The model performance has decreased but a recall of 0.87 is still satisfactory.

In [112... # importance of features in the tree building ( The importance of a feature is computed as the # (normalized) total reduction of the criterion brought by that feature. It is also known as the Gini importance

## print(

	⊥mp
Income	0.30810
Family	0.25926
Education_Graduate	0.16619
Education_Professional	0.14713
CCAvg	0.04880
Age	0.03315
CD_Account	0.01727
ZIPCode_94	0.00718
ZIPCode_93	0.00468
Mortgage	0.00324
Online	0.00222
Securities_Account	0.00222
ZIPCode_91	0.00056
ZIPCode_92	0.00000
ZIPCode_95	0.00000
ZIPCode_96	0.00000
CreditCard	0.00000

In [113...

)

```
importances = estimator.feature_importances_
indices = np.argsort(importances)
```

```
plt.figure(figsize=(8, 8))
plt.title("Feature Importances")
plt.barh(range(len(indices)), importances[indices], color="violet", align="center")
plt.yticks(range(len(indices)), [feature_names[i] for i in indices])
plt.xlabel("Relative Importance")
plt.show()
```



• Decision tree after pre-pruning has given similar feature importance and decision rules.

#### Observations from decision rules

- Online, CreditCard, Securities\_Account, ZIPCode have very little importance, Income is most important followed by Family and Education
- People with Income less than 116.5k dollars, CCAvg less than 2.95, and Income less than 106.5k dollars have fewer chances of taking a Personal Loan.
- But people having income more than 106.5, Family not of size 4, age less than 28.50 and Experience greater than 3.50 have more chances of taking a loan.
- People with Income greater than 116.5, are undergraduate, have a family size less than 2 have fewer chances of buying a loan while

People with a family size greater than 2, and education level more than undergraduate has more chances of buying a loan.

• So bank should campaign more on people with higher income, More education, and larger family sizes

#### Cost Complexity Pruning

```
In [114...
```

```
clf = DecisionTreeClassifier(random_state=1)
path = clf.cost_complexity_pruning_path(X_train, y_train)
ccp_alphas, impurities = path.ccp_alphas, path.impurities
```

in [115	pd	.DataFrame	e(path)
ut[115		ccp_alphas	impurities
	0	0.00000	0.00000
	1	0.00019	0.00111
	2	0.00021	0.00154
	3	0.00024	0.00275
	4	0.00025	0.00325
	5	0.00027	0.00432
	6	0.00027	0.00487
	7	0.00028	0.00542
	8	0.00038	0.00580
	9	0.00053	0.00633
	10	0.00063	0.00695
	11	0.00070	0.00765
	12	0.00077	0.01073
	13	0.00088	0.01426
	14	0.00089	0.01515
	15	0.00103	0.01720
	16	0.00131	0.01851
	17	0.00165	0.02015
	18	0.00233	0.02249
	19	0.00241	0.02489
	20	0.00329	0.02819
	21	0.00647	0.03466
	22	0.02515	0.08495
	23	0.03922	0.12417
	24	0.04709	0.17126

In [116...

```
fig, ax = plt.subplots(figsize=(10, 5))
ax.plot(ccp_alphas[:-1], impurities[:-1], marker="o", drawstyle="steps-post")
ax.set_xlabel("effective alpha")
ax.set_ylabel("total impurity of leaves")
ax.set_title("Total Impurity vs effective alpha for training set")
plt.show()
```





Next, we train a decision tree using effective alphas. The last value in ccp\_alphas is the alpha value that prunes the whole tree, leaving the tree, clfs[-1], with one node.

```
In [117..
  clfs = []
  for ccp_alpha in ccp_alphas:
        clf = DecisionTreeClassifier(random_state=1, ccp_alpha=ccp_alpha)
        clf.fit(X_train, y_train)
        clfs.append(clf)
  print(
        "Number of nodes in the last tree is: {} with ccp_alpha: {}".format(
            clfs[-1].tree_.node_count, ccp_alphas[-1]
        )
      )
```

Number of nodes in the last tree is: 1 with ccp\_alpha: 0.04708834100596766

For the remainder, we remove the last element in clfs and ccp\_alphas, because it is the trivial tree with only one node. Here we show that the number of nodes and tree depth decreases as alpha increases.

```
In [118.
    clfs = clfs[:-1]
    ccp_alphas = ccp_alphas[:-1]
    node_counts = [clf.tree_.node_count for clf in clfs]
    depth = [clf.tree_.max_depth for clf in clfs]
    fig, ax = plt.subplots(2, 1, figsize=(10, 7))
    ax[0].plot(ccp_alphas, node_counts, marker="o", drawstyle="steps-post")
    ax[0].set_xlabel("alpha")
    ax[0].set_ylabel("number of nodes")
    ax[0].set_title("Number of nodes vs alpha")
    ax[1].plot(ccp_alphas, depth, marker="o", drawstyle="steps-post")
    ax[1].set_xlabel("alpha")
    ax[1].set_ylabel("depth of tree")
    ax[1].set_title("Depth vs alpha")
    fig.tight_layout()
```



Recall vs alpha for training and testing sets

```
for clf in clfs:
    pred_train = clf.predict(X_train)
    values_train = recall_score(y_train, pred_train)
    recall_train.append(values_train)
recall_test = []
for clf in clfs:
    pred_test = clf.predict(X_test)
    values_test = recall_score(y_test, pred_test)
    recall_test.append(values_test)
```

```
In [120...
```

```
fig, ax = plt.subplots(figsize=(15, 5))
ax.set_xlabel("alpha")
ax.set_ylabel("Recall")
ax.set_title("Recall vs alpha for training and testing sets")
ax.plot(ccp_alphas, recall_train, marker="0", label="train", drawstyle="steps-post")
ax.plot(ccp_alphas, recall_test, marker="0", label="test", drawstyle="steps-post")
ax.legend()
plt.show()
```



In [121... index\_best\_model = np.argmax(recall\_test)
 best\_model = clfs[index\_best\_model]
 print(best\_model)

```
DecisionTreeClassifier(random_state=1)
```

- Post-pruning using ccp alpha returns the same model as the initial model (Tree with no pruning).
- As post pruning model is the same as the initial decision tree mode, the performance and feature importance will also be the same.

#### Let's check the performance on test set

```
Using the decision tree with default parameters
```



<pre>In [123. decision_tree_perf_test = model_performance_classification_sklearn(             model, X_test, y_test         )         decision_tree_perf_test</pre>						performance_classification_sklearn(
Out[123		Accuracy	Recall	Precision	F1	
	0	0.98600	0.93289	0.92667	0.92977	

#### Using the hyperparameter tuned decision tree



## **Comparing Decision Tree models**

In [126	# training performance comparison
	<pre>models_train_comp_df = pd.concat(     [decision_tree_perf_train.T, decision_tree_tune_perf_train.T], axis=1,</pre>
	) models_train_comp_df.columns = ["Decision Tree sklearn", "Decision Tree (Pre-Pruning)"] print("Training performance comparison:") models_train_comp_df

Training performance comparison:

Out[126		Decision Tree sklearn	Decision Tree (Pre-Pruning)
	Accuracy	1.00000	0.98771

Accuracy	1.00000	0.98771
Recall	1.00000	0.87311
Precision	1.00000	0.99655
F1	1.00000	0.93076

In [127...

# testing performance comparison

models\_test\_comp\_df = pd.concat(
 [decision\_tree\_perf\_test.T, decision\_tree\_tune\_perf\_test.T], axis=1,

```
models_test_comp_df.columns = ["Decision Tree sklearn", "Decision Tree (Pre-Pruning)"]
print("Test set performance comparison:")
models_test_comp_df
```

Test set performance comparison:

[127		Decision Tree sklearn	Decision Tree (Pre-Pruning)
	Accuracy	0.98600	0.97867
	Recall	0.93289	0.78523
	Precision	0.92667	1.00000
	F1	0.92977	0.87970

## Conclusion

)

- Overall we can see that the Decision tree performs better on the dataset
- Looking at important variables based on p-values in Logistic regression and Feature importance in Decision trees
  - Income, CCAvg, CD\_Account, Family, Education are important in Both
  - From the Logistic Regression model we observe that the above-mentioned attributes have a positive relationship with Personal Loan.

## **Business Recommendations**

• We have been able to build a predictive model:

a) that the bank can deploy to identify customers who will be interested in taking a personal loan.

b) that the bank can use to find the key factors that will have an impact on a customer taking a personal loan or not.

- Factors that have an impact on Personal\_Loan: Income, Family, Education.
- Higher income customers should be the target customers for the bank Customers who have income above 116k dollars and a family of more than 2, such customers have higher chances of taking personal loans.
- Higher education higher are the chances to take a loan Customers who are more educated (education level greater than undergraduate) have a higher chance of taking a personal loan.
- Size of the family has a positive correlation with the personal loan, as the size of the family increases (generally a family size of 3 or more than 3 members) have more chances of a customer taking a personal loan.
- Our analysis showed that ~50% of the customers who have the certificate of deposit with the bank (CD\_Account) are the ones that have the requirement of Personal Loan - Bank should target such customers.

## Misclassification analysis (Additional)

• To check whether there is any certain pattern followed by samples that are incorrectly classified by our model (dTree).

In [129... incorrect data = data2[data2["Personal Loan"] != 0]

In [130... incorrect\_data.shape

Out[130... (21, 18)

In [131	incorrect_data													
Out[131		Age	Income	Family	CCAvg	Mortgage	Securities_Account	CD_Account	Online	CreditCard	ZIPCode_91	ZIPCode_92	ZIPCode_93	ZI
	927	65	95	3	3.70000	138	0	0	0	1	0	0	0	
	1518	43	64	4	3.00000	221	0	0	1	0	0	0	0	
	12	48	114	2	3.80000	0	1	0	0	0	0	0	1	
	2030	63	111	2	3.90000	207	1	1	1	1	0	0	0	
	4575	53	115	2	0.50000	0	0	0	0	0	0	0	0	
	4229	54	83	1	3.00000	0	0	0	0	0	0	0	0	
	4571	58	95	1	3.00000	0	0	0	0	0	0	0	0	
	1559	59	102	4	3.00000	115	0	0	1	0	0	1	0	
	2098	59	94	1	3.80000	272	0	0	0	0	0	0	0	
	1126	32	104	2	3.70000	0	0	0	0	1	0	0	0	
	123	37	84	1	3.60000	0	1	0	0	0	0	1	0	
	2361	36	109	3	0.50000	0	1	1	1	0	0	0	0	
	2349	59	94	1	4.30000	76	1	1	1	0	0	0	0	
	3308	48	108	2	3.80000	0	0	0	0	1	0	1	0	
	4816	50	83	3	3.00000	0	0	0	0	1	0	1	0	
	2470	33	81	2	4.50000	187	0	1	1	1	0	1	0	
	2136	50	115	1	1.20000	0	0	0	0	1	0	0	0	
	464	43	83	4	3.60000	0	0	0	0	1	0	0	0	
	1793	35	113	3	0.80000	0	0	0	1	0	0	0	0	
	2625	61	108	4	3.40000	0	0	0	1	0	0	0	1	
	3766	59	108	4	3 80000	304	0	0	1	0	0	0	0	

4

• There are 21 misclassifications and on the test set.

- incorrect\_data consists of all misclassified elements.
- · Let's try to see if there is any specific pattern in these samples

In [132...

profile = ProfileReport(incorrect\_data, title="Misclassified Data Points", minimal=True)
profile.to\_widgets()

#### Looking at the above profile, we see that incorrectly classified people are :

- Usually between 32 and 65 age and have experience in between 2 to 40 years, with 15 and 17 uniques values.
- Income varies between 64 to 115(thousand dollars), while usual income varied from 8 to 224(thousand dollars)
- Most of the people misclassified have 0 mortgages, no Securities Account, and no CD\_account, have a family size 1 or 2, and customers who do not prefer internet banking facilities.
- Based on the business rule, we derived we were able to see that usually people with income less than 116, less mortgage, family size less than 3 doesn't buy loan There are special cases always, so some people with less income and smaller family size might also buy loan.

Loading [MathJax]/extensions/Safe.js